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Richard Bach This scruptore has been prevently provided by the Jamet and Norman Springer hamily whose kindness and "dipport of the Kingston community cultures through five generations June 2002





Compassionate Care that Celebrates Life Des soins compassionnels qui célèbrent la vie

Report to our Community 2019-2020

Hospice Kingston Inc. 2019-2020

Board of Directors

Allen Prowse, Chair Marg Alden, Vice-Chair John Christensen, Treasurer Brigid Dooley-Tremblay Maher Markabi Kristin Musznski Bob Tchegus Ryan Wartman

Hospice Kingston Staff

Donna Dwyre, Manager, Development & Communications

Kelly Bell, Grief & Bereavement Coordinator

Carole Pensom, Day Wellness Coordinator

Shannon Randall, Donor Relations Coordinator

Message from Board of Directors Chair



It is a privilege to Chair Hospice Kingston's Board of Directors. I am pleased to present Hospice Kingston's 2019-2020 Annual Report.

For 35 years, dedicated and compassionate volunteers and professional staff have provided comfort, support and companionship to individuals with life-limiting illness, their families and caregivers, and those affected by grief and loss. Hospice Kingston is proud of its past and determined about the future. Hospice Kingston is realizing its longterm goal to build Kingston's first 10-bed Hospice Residence & Palliative Care Centre.

The Hospice Residence & Palliative Care Centre

will be situated on a 1.67-acre parcel of land at Providence Village, located the Sisters of Providence of St. Vincent de Paul property, at 1200 Princess Street. It will transform existing community hospice services to meet the diverse needs of our population.

We are moving forward with enhancing our programs, services and partnerships and finalizing detailed plans for the new Centre. Architectural renderings for the Hospice Residence are developed. Construction of the Hospice Residence & Palliative Care Centre will commence in spring 2021 with an anticipated opening of fall 2022.

We look forward to celebrating many milestones and successes with you as we Create a Place of Compassion and Care.

Thank you to everyone who makes Hospice Kingston such a caring and compassionate organization. I invite you to learn more about our programs and services and to help us reach our operational and capital goals.

Allen Prowse

COMPASSIONATE CARE THAT CELEBRATES LIFE



Our Vision

Together with our community we will be a recognized leader providing excellence in hospice palliative care to help the dying live well and die well while supporting their families.



Our Mission

Hospice Kingston's mission is to provide compassionate care for persons with lifelimiting illness, at end-of-life, and persons affected by grief and loss. Our goal of care is focused on comfort and is neither to prolong life nor to hasten death.



Our Values

Comfort

We aim to lesson pain and suffering in a caring environment.

Respect

We embrace diversity and personal choice, and value all cultures and faiths.

Compassion

We show understanding and kindness toward everyone with whom we engage.

Collaboration and Partnerships

We engage and work with others to achieve person and family-centred care.

Excellence

We strive to learn, to improve, develop and implement best practices in the delivery of quality care.

Accountability

We foster trust in our community by being accountable for the use of resources and responsive to our community's needs.

Volunteerism

We honour, respect and support our volunteers to enrich their experience and the lives they touch.



75% Those Canadians that have a preference of where they die, the majority would prefer to die in their home*



54.4 The average # of hours per week that Canadians expect for caring for a dying family member*

*Source: CHPCA- Hospice Palliative Care in Canada

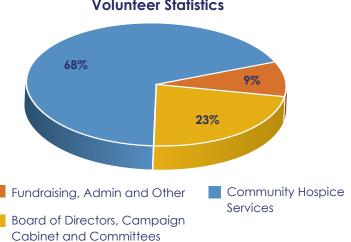
ABOUT HOSPICE KINGSTON COMPASSIONATE CARE THAT CELEBRATES LIFE



Hospice Kingston was established in 1985 and, for 35 years, has helped individuals with life-limiting illness gain access to a wide range of services designed to enhance quality of life and well-being.

Our Community Hospice Services are provided at no charge and include:

- In-Home Visiting
- Care Coordination
- Caregiver Support
- Day Wellness
- Grief & Berequement Services
- Volunteer Services



Volunteer Statistics

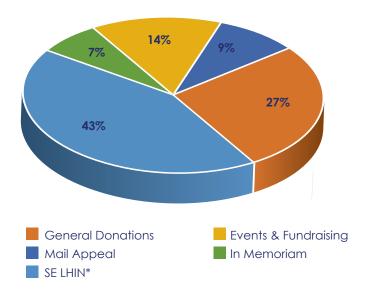
2019-2020 FISCAL YEAR CORPORATE REVENUE AND EXPENSES

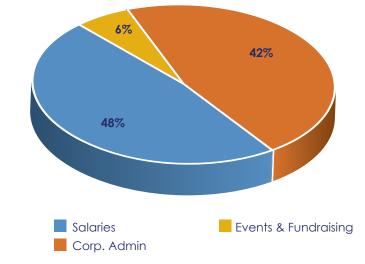
REVENUE

TOTAL	100%
SE LHIN*	43%
In Memoriam	7%
Events & Fundraising	14%
Mail Appeal	9%
General Donations	27%

EXPENSES

Salaries	48%
Corp. Admin	42%
Events & Fundraising	6%
TOTAL	100%





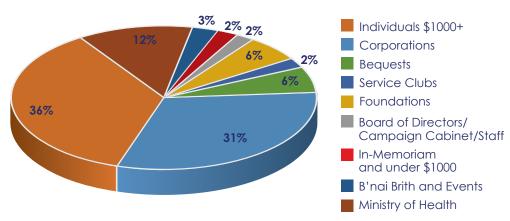




CREATING A PLACE OF COMPASSION & CARE

Hospice Kingston is committed to improving access to high-quality hospice palliative care. Kingston's first Palliative Care Centre & Hospice Residence will be welcoming, family-friendly, and inclusive to all faiths reflecting a culture of respect and dignity.

THE TIME IS NOW to transform the end-of-life care experience for the Kingston community.



The TIME IS NOW Capital Campaign Revenue





A NEW ERA FOR END-OF-LIFE CARE



93% of Canadians believe palliative care services should be available in a setting of their choice*



94% believe compassionate and caring palliative care improves quality of life*



I donated in memory of my friend Lydia – who taught me more about grace and courage in death than I could ever learn in life." Jane Lapointe THE TIME IS NOW Campaign Donor

Message from Capital Campaign Chair

It is an honour to Chair Hospice Kingston's Capital Campaign to build Kingston's first Hospice Residence & Palliative Care Centre.

The Campaign Cabinet is very pleased to share that over \$11.3+ million of the \$12 million Campaign goal has been raised to-date. The financial goal includes the building of the new structure, furnishings, fixtures, medical equipment and one year partial operating expenses.

We are very grateful to have received \$9.8+ million from the generosity of our community through major gifts, bequests, in-memoriam donations and support from Corporations, Foundations and Service Clubs as well through several Campaign events.

Please join us and give generously to build a new home with a human touch for the living and the dying in our community.



Peter Kingston

THE TIME IS NOW Campaign Cabinet

Peter Kingston, Campaign Chair John Gerretsen, Campaign Honorary Chair Marjorie Cooke Peggy Geracimo David Ibbott Joanne Langlois Deb Pichora Allen Prowse Peter Radley Rob Wood Wally Viner





87% believe that a palliative approach to care should be **available early** on in the course of a disease*



96% of Canadians support Hospice Palliative Care* *Source: Canadian Hospice Palliative Care Association Day Wellness Music Therapy



I vividly remember the moment back in 1987 when Hospice Kingston won my heart--the happy surprise on my last visit to my friend WJ, who was bed-ridden in his Kingston living room dying of cancer--to discover volunteers there, quietly providing support, comfort and dignity to him and his family during his final days. Since then HK has grown me and multiplied my "chosen family". I've discovered that I love being that volunteer, bringing what I can... sometimes music, a bit of my own story, or just an attentive ear...my caring."

Martin Hankes-Drielsma, Volunteer

Throughout my career I had the opportunity to work with people undergoing adverse health experiences. To help these people was gratifying and fulfilling. When I retired and moved to Kingston, I knew I needed a sense of purpose. I have always been passionate about the significant value of hospice care, so I felt it very fitting to start volunteering with Hospice Kingston.

Following our Day Wellness Sessions, I reflect on the comradery, the kindness, the laughter, the sharing of the good and bad, the support, the love and the friendships that have developed between the clients, their families, Carole our facilitator and the volunteers.

Each week I am reminded of the rewards and the gift of sharing time with our clients. I am honoured to have this role."

Brenda Whitney Day Wellness Volunteer



Cheque presentations from Knights of Columbus (above) Kawartha Credit Union (top right) The Order of St. Lazurus (right)



HOSPIC

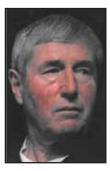
2019-2020 Community Supporters

Advanced Care Plannina Committee Alyn McAuley Alzheimer Society of KFL&A Arbor Memorial Services Avenstone Gardens, Jane & Peter Good Bereaved Families of Ontario -Kingston Bread & Butter Bakery **CBC** Morning Cindy Johnson - Designer Goldsmith City of Kingston Community Foundation for Kingston & Area (CFK&A) **Community Home Supplies** Compassionate Communities Kingston, Canada Cunningham Swan Carty Little & Bonham LLP Dan Hunt, Hunt Pharmacy Dr. Neil Hobbs Estate of Larry Gibson **Glenhaven** Memorial

Global News/CKWS Gordon F. Tompkins Funeral Home Gorway - Sign Print Display Jeff Hanley Home and Community Care Southeast LHIN Hospice Kingston Palliative Care Clinical Working Group Hospice Palliative Care Ontario (HPCO) James Reid Funeral Home **Kingston Health Sciences Centre** Kingston Palliative Care Partnership Kingston Whig-Standard, The **KKP** Kinaston LivingWell South East Lloyd Wilson Group Loyalist Golf & Country Club McCoy Bus Service Medigas, Praxair Canada Murray Hillier Music by Martin, Will and Gail Music Therapy with Muriel Symington Nancy Wainman

Pam's Flower Garden Parkinson Canada, Kingston Chapter Post Media Providence Care Providence Village Inc. Regional Palliative Care Network of Southeastern Ontario Residential Hospice Working Group Robert J. Reid & Sons Funeral Home Ruth Judd Seniors Centre Sisters of Providence of St. Vincent de Paul South East Local Health Integrated Network (SE LHIN) Spearhead Brewing Company St Lawrence College StaveOff Physiotherapy Stephen Wild Photography Tim Bailey, Arbor Memorial Virginia Bartley, Reiki Therapist VON - Smart Program Wentworth Landscaping Group Yoga by Steph Yoga with Kerry McCloy

For a full list of our generous donors and supporters please visit our website.



In memory of Alan McNabb Grant, 1940-2019 Former Executive Director, Chairman of the Board of Directors, donor and friend

It was with great sadness that Hospice Kingston learned of Alan's sudden passing in November 2019. Hospice Kingston is incredibly grateful for Alan's leadership, guidance and compassion throughout many years.

He is dearly missed. Our community is a better place because of all he did for many.



Invest In Our Community

HospiceKingston.ca TheTimeIsNowKingston.ca 613-542-5013



Charitable No: 118963685 RR0001